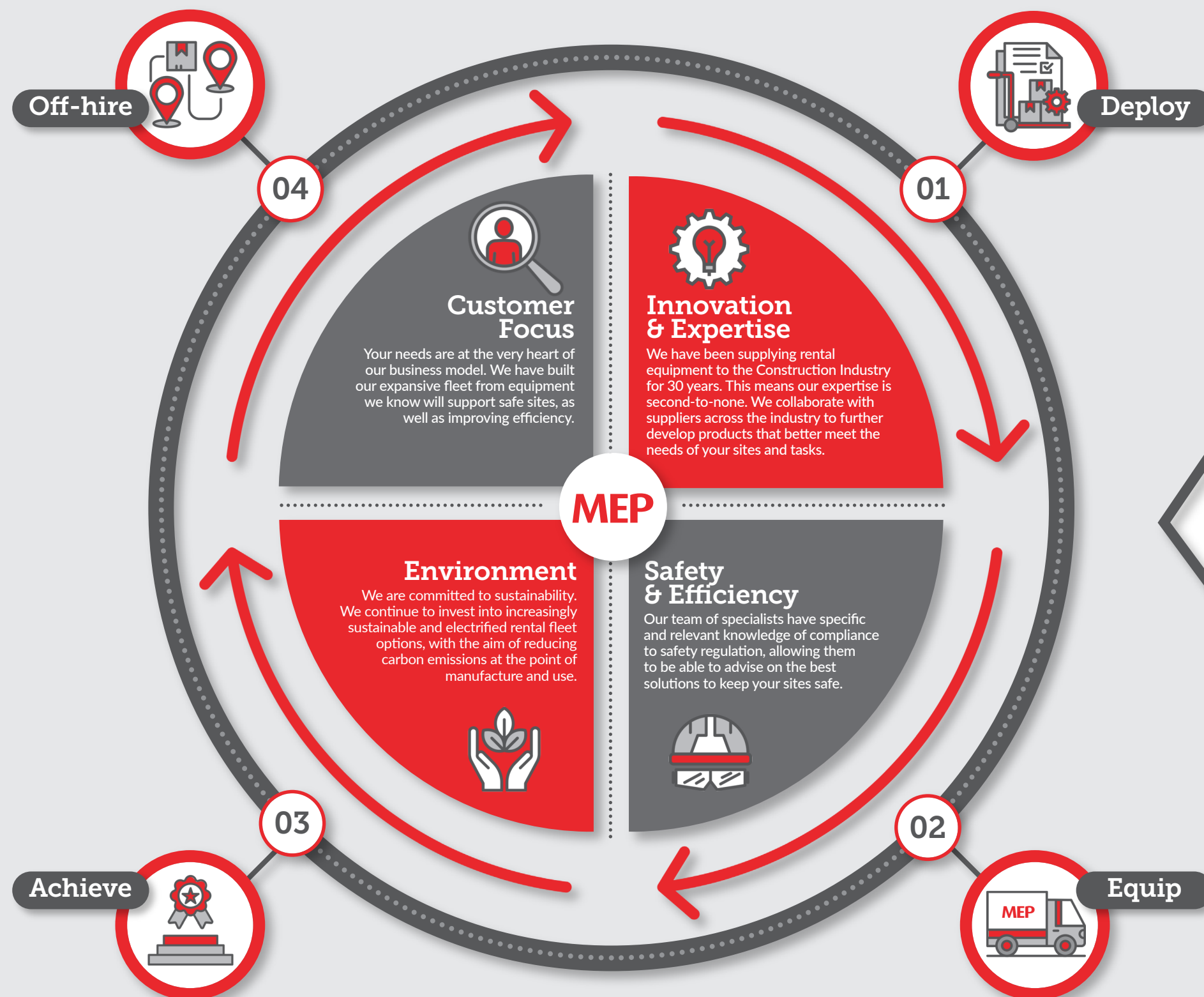




MEP Hire

Mechanical, Electrical & Low Level Access Specialists



Our Customer Journey

01 Deploy

Hire Desk

Get in touch with us and we will advise you on the right equipment for your requirements. Our team of experts have specialist knowledge of the mechanical, electrical and fit-out markets. Our Hire Desk is available Monday to Friday, 7.30am-5pm.

☎ 0800 587 5121 @ hire@mephire.co.uk

Online

Alternatively, you can place an order online at a time and place that is convenient for you. Simply set-up a Web Account on our website and we will then match this to your MEP Hire Trade Account, if you have one. Our Website and Live Chat function is available 24/7.

🌐 www.mephire.co.uk

02 Equip

A fully trained MEP Hire colleague will deliver your equipment when, and where, you need it, no matter where you are in the UK.

FORS Gold – our entire network is FORS Gold certified, guaranteeing that you have the best delivery experience possible. It also means we are committed to sustainable operations too!

Our **Track Your Order** and **SMS Delivery Updates** service will help you to get live updates on when your hires will arrive on-site, helping you to better manage deliveries.

Viewing POD and POC information on your Web Account allows you to stay on top of your hires.

03 Achieve

High Quality Equipment

MEP Hire equipment comes checked, calibrated and ready for action! We have one of the largest and newest fleets in the industry and we never send out a hire until it has passed our rigorous safety checks. This helps to keep your workforce safe and significantly reduces the risk of down-time due to faults.

Additionally, by working with MEP Hire, you will have access to:

- **Asset Enquiry** – a QR code on equipment provides quick and easy access to machine information, safety guidance, user guides, videos and service history information
- **Familiarisations & Tool Box Talks** – delivered on-site by our fully trained experts, allowing you to ensure workers are fully trained and safe when using our equipment. We can direct you to professional training, should that be needed for certain equipment, such as IPAF, LEEA and LOLER certifications
- **Flexible Live Hire Reports** – see all your live hire's across multiple sites, nationwide, delivered by email or available within your Web Account
- **Simple Electronic Invoicing** – fast and accurate billing delivered by email or available on your online account
- **Access to Hire Agreements & Pricing** – up-to-date pricing and hire agreements available by email or on your Web Account
- **Simple Reporting for Breakdown or Faults** – in the unlikely event you do have issues with a piece of equipment, reporting a breakdown or fault can be done easily via our Asset Enquiry.

04 Off-hire

Benefit from the same great service for off-hire's as with initial delivery. We will collect your equipment when you tell us you need us to. You'll also be able to Track Your Order to get updates on when we will arrive.